



GeODC Complete Data Management Projects for Warwick

Warwick District Council has boosted its services to residents after computerising over 30 years of council planning records. Warwick contracted data capture specialists GeODC to undertake the work that included the electronic capture and mapping of 62,970 land and property parcels and the conversion to a digital format of approximately 45,000 planning records. The records will provide the foundation for Warwick's leading e-Government initiatives and will underpin major improvements in customer service as well as increased service efficiencies.

"By capturing and converting essential Council maintained information we have been able to improve the efficiency of many of our services including Planning, Grounds Maintenance and Waste Management," said Mark Barnes, GIS Manager for Warwick District Council. "We have also been able to communicate this information directly to residents via our online property portal and interactive map service and via the Council's Customer Service Centre. This improves customer service as property specific queries can be answered quickly and accurately and enables us to concentrate specialised staff resources where they are needed."

GeODC, using the Council's Ordnance Survey LandLine mapping, captured 62,970 Basic Land and Property Units, (BLPUs). Individual BLPUs are created by combining all elements of a property, for example front garden, driveway, property, back garden etc, into a single record. This data is an essential component of the Council's Local Land and Property Gazetteer (LLPG) and is the building block onto which a number of other data layers are referenced.

GeODC also scanned approximately 45,000 planning records dating back to 1974. By converting these records into a digital format and associating them, via the Council's geographical information system (GIS) from GGP, to the properties to which they relate the Council has been able to launch an online property portal as part of their e-Government projects. This online resource enables residents to access the complete planning history of their property while assisting the Council with Land Charges and Con 29 searches. Residents can also access additional information including Council Tax rates, property prices, refuse collection details and list of local services.